GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:7597
ANSWERED ON:16.05.2002
ENGAGEMENT OF PRIVATE COMPANIES IN COMPUTERISED RESERVATION
BABUBHAI KHIMABHAI KATARA

Will the Minister of RAILWAYS be pleased to state:

(a) whether there is any proposal under consideration of the Government to engage private companies or individuals for opening computerised reservation centres in the country;

(b) if so, the details thereof and the steps being taken by the Government in this regard;

(c) whether any private company/individual has asked to open the computerised reservation centres can be permitted same; and

(d) if so, the details thereof ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY RAILWAYS (SHRI O.RAJAGOPAL)

(a) to (d) In order to facilitate rail reservation, a scheme was planned to provide Passenger Reservation System (PRS) terminals on experimental basis to a few travel agents authorised under the Rail Tourist Agents Scheme and Rail Travellers Service Agents Scheme. The pilot project is yet to be implemented. Based on the outcome of this experiment, as and when implemented, further course of action in this regard will be decided.

In addition, to proliferate retail railway ticketing and for improvement in customer service, it is also proposed to issue reserved tickets on Internet. At present Indian Railway Catering & Tourism Corporation

(IRCTC), a public sector undertaking under the Ministry of Railways has been assigned a pilot project to facilitate railway ticketing in Delhi area.